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APPEALS MANAGEMENT CENTER  
1722 Eye Street, N.W.  
Washington, DC 20421

**Date:** March 5, 2013

**From:** Chris Reid, VSR

**Re:** BSTEVEN P. MASSONG

**C-FILE #** [REDACTED]

**Subject:** Formal Finding of Unavailability of Investigation / Incident Reports for surgery on July 14, 2005 from Loma Linda VAHCS

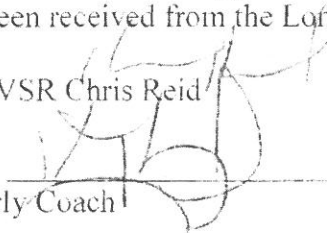
**To:** File

1. We have determined that the following records are unavailable for review: Investigation/ Incident Reports for surgery on July 14, 2005 from Loma Linda VAHCS.
2. All procedures to obtain the veterans Investigation/ Incident Reports for surgery on July 14, 2005 from Loma Linda VAHCS have been correctly followed. Evidence of written and telephone efforts to obtain the veterans records is in the file. All efforts to obtain the needed information have been exhausted and further attempts would be futile.

The record is not available.

3. The following efforts to obtain the Investigation/ Incident Reports for surgery on July 14, 2005 from Loma Linda VAHCS were attempted:
  - We were notified on January 3, 2013, by the Loma Linda VAHCS. Negative Result.
  - On March 1, 2013 we made telephone contact with the veteran and was informed that he do not have a copy of the records. As the date of this memo, no records have been received from the Loma Linda VAHCS or the veteran.

Submitted by VSR Chris Reid

Approved by:   
Bedel, Kimberly Coach